



Post-trade made easy

Euroclear UK & Ireland client service

Contact card • September 2017

UK Client Contact Centre

Your client support help desk is available between 05:00 and 20:00 every business day.

client_service_london@euroclear.com

+44 (0)8459 645 648 and select:

Option 1 > TNT

Option 2 > SWIFT

Option 3 > BT

Option 4 > CREST System Client Service

Option 5 > EUI Client Testing Team

Option 6 > EMX Message System Client Service

EUI Client Testing Team

The EUI Client Testing Team can advise you on all your testing requirements.

eui-client-testing@euroclear.com

For testing related to:

- CREST system **+44 (0)8459 645 648**
(select Option 5 > EUI Client Testing Team)
- EMX Message System **+44 (0)207 849 0116**

Payment banks

Payment bank arrangements are bilateral contracts outside of Euroclear UK & Ireland. For more information, please contact:

Bank of America Merrill Lynch

Holly Benz +49 (0)69 5899 1142

Bank of Scotland

Peter Dehaan +44 (0)20 7356 2401

Barclays Bank plc

David Gaselee +44 (0)20 7116 5524

Citibank N.A.

Peter Stewart +44 (0)20 7500 2959

Deutsche Bank A.G.

Neil Gemmell +44 (0)20 7541 4993

HSBC

Andrew Gosling +44 (0)20 3359 4524

Simon Walker +44 (0)20 7992 1476

Lloyds TSB Bank plc

Peter Dehaan +44 (0)20 7356 2401

NatWest Bank

Royal Bank of Scotland

Neil Sharp +44 (0)20 7085 4778

UBS

Sara Loftus +44 (0)20 7567 3849

Marie Ellis +44 (0)20 7567 6095

Sales & Client Relationship Management

Your dedicated account contact can help you with all your queries:

Nigel Cornall +44 (0)20 7849 0340
Head of Relationship Management nigel.cornall@euroclear.com

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matt.burt@euroclear.com

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Group address funds-crm@euroclear.com or eui-crm@euroclear.com

Network providers

SWIFT +44(0)20 7762 2000
Tanja Haase tanja.haase@swift.com

BT +44(0)23 8026 7314
Kaiyee Burnet settlenet@bt.com

Training

We provide bespoke in-house training and a range of public courses. To discuss your training needs, please contact:

Peter Caldwell +44 (0)20 7849 0031
peter.caldwell@euroclear.com

Client Data Management

To discuss your membership application and the submission of your membership application forms, please contact:

+44 (0)20 7849 0997
uk-membership@euroclear.com

Please visit www.euroclear.com for more information about our products and services, including:

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